

Tapware Care Guide

Caring for your Platinum Stainless Steel Tapware

The Platinum tapware range is manufactured from high quality corrosion resistant 304 grade stainless steel making it 100% lead-free, meaning safer drinking water for you and your family. Taking proper care of your tapware is crucial to ensure the finish remains in stellar condition and to hold that sleek brand-new look for years to come.

In the guide below we've included some easy tricks to keep your tapware looking beautiful.

Daily Care

The ideal care for all tapware is to dry them with a soft cloth after each use, which will prevent mineral deposits. Tapware should be regularly cleaned with warm water and polished with a clean soft cloth. A microfibre cloth is gentle and effective for cleaning without scratching and needs only to be dampened to clean the product.

Removing Discolouration

Tough limescale build-up can also become visible as discolouration and white stains. They can be removed with warm, soapy water and a soft cloth. After cleaning, rinse with clean water and simply wipe the tap dry using a dry cloth.

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Internal Maintenance

Cleaning the aerator/filter of your tap is recommended to ensure your tapware performs at its optimum level. Over time debris can build up in the filters and this may prevent your mixer tap from functioning properly.

To clean the filter/aerator, unscrew from the tap and rinse thoroughly with water. For a deep clean, immerse the filter in a hot soapy water for 3-5 minutes. Once removed, gently brush the filter/aerator and rinse.

Note: Soaking parts in an equal parts vinegar solution can also help loosen build up such as limescale.

Important points to note

The use of harsh cleaning agents (contains acidic, citrus, bleach, or alcohol-based substances) and abrasive cleaners (abrasive cloths, scouring pads, scrub sponges, steel wool etc.) will damage the finish of your mixer tap.

If you have any questions please do not hesitate to contact our customer care team on 1300 985 815.

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